

# **EXHIBIT A**

UNITED STATES DISTRICT COURT  
SOUTHERN DISTRICT OF OHIO  
WESTERN DIVISION

DUDENHOEFFER, *et al.*,

Plaintiffs

v.

FIFTH THIRD BANCORP, *et al.*,

Defendants

Civil Action No. 1:08-CV-538-SSB

**SUPPLEMENTAL DECLARATION OF TINA CHIANGO  
REGARDING DISSEMINATION OF CLASS NOTICE TO THE SETTLEMENT CLASS**

I, TINA CHIANGO, HEREBY DECLARE AND STATE AS FOLLOWS:

1. This Supplemental Declaration provides an update to the Declaration of Tina Chiango Regarding Dissemination of Class Notice to the Settlement Class dated June 8, 2016.

2. On May 11, 2016, RG/2 Claims Administration LLC (“RG/2 Claims”) caused to be mailed, by First-Class mail, the Notice of Class Action Settlement (the “Class Notice”) to the 32,205 names and addresses on the Mailing File. A true and correct copy of the Class Notice is attached hereto as Exhibit A.

3. As of June 24, 2016, 2,927 Class Notices have been returned as undeliverable. Of the 2,927 Class Notices returned as undeliverable, 30 were returned by the Post Office with forwarding addresses attached. RG/2 Claims promptly re-mailed Class Notices to those Settlement Class Members via First Class mail. RG/2 Claims performed an address trace on the 2,897 Class Notices returned as undeliverable for the first time. The address trace utilizes the Settlement Class Member’s name, previous address, and Social Security Number for locating a current address. Of the 2,897 traces performed, 2,614 more current addresses were obtained and

Class Notices were promptly re-mailed to those Settlement Class Members via First Class mail. Of the 2,897 traces performed, RG/2 Claims did not obtain updated addresses for 283 undeliverable Class Notices. As of this date, 283 Class Notices remain undeliverable, resulting in a 99.12% Class Notice delivery success rate.

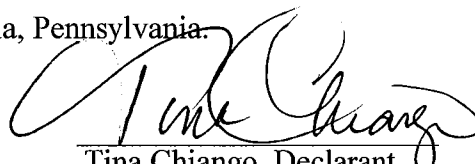
4. The Settlement website, [www.FifthThirdERISASettlement.com](http://www.FifthThirdERISASettlement.com), was created and maintained by RG/2 Claims, under the direction of Class Counsel, to assist potential Settlement Class Members, providing information and a list of frequently asked questions, as well as offering the relevant documents for download. The website went live on May 11, 2016, and is still accessible 24 hours a day, 7 days a week. As of June 27, 2016, the website received a total of 737 hits.

5. Additionally, on May 11, 2016 an interactive voice response (IVR) toll free number of 855-979-7127 was established and maintained by RG/2 Claims, which enabled Settlement Class Members to hear a recorded message providing information about the Settlement and an opportunity to leave a voice message if they were requesting that a copy of the Class Notice be mailed to them, had an address update, or had a specific question that required additional assistance. The toll free number was provided in the Class Notice. Voice messages were logged and any questions to be answered were sent to Class Counsel for a return call. To date, a total of 31 calls were made to the IVR line. Of those calls, 18 Settlement Class Members left messages, which were forwarded to Class Counsel to return.

6. The Class Notice advised Class Members of their right to object to the Settlement, provided that their written objection is received by Counsel no later than 5:00 p.m. on June 20, 2016. As of this date, RG/2 Claims has neither received nor been notified of any objections to the Settlement.

**I DECLARE UNDER PENALTY OF PERJURY UNDER THE LAWS OF THE UNITED STATES THAT TO THE BEST OF MY KNOWLEDGE THE FOREGOING IS TRUE AND CORRECT.**

Executed on June 28, 2016 at Philadelphia, Pennsylvania.



Tina Chiango, Declarant